

Hajj Terms & Conditions

The Responsibility of Alaqsa Hajj, 1840 Lawrence Ave. E. #200, acts as agents and protector for the passengers' rights in making arrangements for the airlines, hotels, buses, or any service in connection with the tour and assumes no liability whatsoever for injury, damage, loss, luggage, accidents, delay irregularity which may be occasioned either by reason or defect, though the acts of GOD, dangerous incidents in the air, sea, land, fire, breakdown of machinery or equipment, acts of government or other authorities de jure or de facto, wars, whether declared or not, hostilities, civil disturbances, strikes, riots theft, pilferage, epidemics, quarantines, medical or customs regulations, or from any loss or damage resulting from improper passports, visas, or other documents. Alaqsa Hajj will accept no responsibilities for loss or additional expenses due to delay or changes in schedule or other causes. Alaqsa Hajj shall not be liable or responsible for any inconvenience, loss, damage or injury arising in connection with such service. Alaqsa Hajj shall not be responsible for the failure to follow instructions, including but not limited to check-in and delay, loss of luggage or personal belongings (Medicine). It is the responsibility of the airline to determine exactly what procedure will be followed. The policy chosen by that carrier shall be based on their procedure and shall not be the responsibility of Alaqsa Hajj and its affiliates. They will also not be responsible for any person(s) missing and part of the program due to his negligence or delay or absenteeism for any time during the tour and will not be responsible for any additional expenses for the participant to rejoin the tour. Moreover, no charges or upgrades in the program chosen will be the honored after departure as well as no refund will be given for any services rendered not utilized.

ACCOMMODATION HAJJ PACKAGE 2015 : All our Hajj 2015 hotels are quad rooms in Meca and Madinah.

RESERVATION / DEPOSITS : A deposit of \$3000.00 is required for reservation. Full payment is required by Ramadan.

REFUND POLICY : The package is completely non refundable 60 days prior to departure.

CANCELLATION: All cancellations must be in writing. Cancellation received 60 days or more prior to departure date are subject to a \$1500 CAD per person administrative charge and those received less than 60 days prior departure are non refundable. In addition to above addition penalties and/or charges imposed by hotel/airline/bus companies together with services or hotel space may be imposed.

Hajj Full Name : _____

Signature : _____ **Date:** _____

Witness Full Name : _____

Signature : _____ **Date:** _____